

# **Good Faith Clause**

At Dentcare Now, all of the doctors place additional efforts to ensure the longevity and quality of all of our work. We want you to be happy with the treatment you receive here enough that you refer your family and friends. In saying this, we have made promises to our patients in good faith.

## **Crown/Bridges**

Crowns/Bridges should usually be completed within one month. Failure to keep appointments (resulting in wearing the temporary crown for longer) can lead to gum disease, tooth loss, or a need to redo the crown at additional cost.

I further understand that I may be wearing temporary crowns for several weeks, which may come off and I must be careful to ensure that they are kept on until the permanent crowns are delivered.

I understand that like natural teeth, crowns and bridges need to be kept clean with proper oral hygiene and periodic professional cleanings, otherwise decay may develop underneath and/or around the margins of the restoration, leading to further dental treatment and possible replacement of the crown(s) and/or bridge. I understand that as long as I complete all recommended treatment, bi-yearly exams, yearly recommended radiographs, and cleanings every 4-6 months Dentcare Now , in good faith, we will honor the following:

*All replacements due to decay will be the patient's responsibility, however, any breakage, cracks, and fractures in the crown or bridge will be replaced at no charge to the patient for a period up to two (2) years after the initial placement of the crown(s) or bridge(s). With similar conditions, after two (2) years and until five years, work will be replaced at half the current fee. After a five(5) year period, any replacement of crown(s)/bridge(s) will solely be at the expense of the patient.*

## **Removable Partial/Complete Dentures**

I understand that like natural teeth, my prostheses need to be kept clean with proper oral hygiene and periodic professional cleanings, otherwise calculus/debris may develop underneath and/or around the restoration, leading to possible replacement.

I understand that as long as I complete all recommended treatment/adjustments, bi-yearly exams, yearly recommended radiographs, and cleanings every 4-6 months (if applicable) Dentcare Now , in good faith, will honor the following:

*Any breakage, cracks, defects and fractures in the prosthesis due to a fabrication defect will be replaced at no charge to the patient for a period up to two (2) years after the initial delivery. After a two (2) year period, any replacement of the removable prostheses will solely be at the expense of the patient.*

In this office all of the doctors place additional efforts to ensure the longevity and quality of our removable prostheses. We want you to be happy with the treatment you receive here enough that you refer your family and friends.

## **Fillings**

I understand that like natural teeth, fillings need to be kept clean with proper oral hygiene and periodic professional cleanings, otherwise decay may develop underneath and/or around the margins of the

restoration, leading to further dental treatment and possible replacement of the filling. I understand that as long as I complete all recommended treatment, bi-yearly exams, yearly recommended radiographs, and cleanings every 4-6 months Dentcare Now , in good faith, we will honor the following:

All replacements due to decay will be the patient's responsibility, however *if a composite filling is the recommended treatment, the filling will be repaired or replaced in the event of breakage or failure at no charge for up to one (1) year after placement. Please note, composite restorations as a "compromised" form of treatment instead of a recommended crown or veneer are not covered under this warranty.*

### **Orthodontics**

After teeth have been moved, some form of retainer is needed to keep them in their new position. Teeth can tend to drift back toward their initial position if retainers are not adequately used. This is especially true for adults. We recommend having fixed and/or removable retainer(s) placed to stop any possibility of teeth moving.

Non compliance, delays in treatment, and/or loss of appliance(s) is the responsibility of the patient and will incur an additional cost.

Compliance and Retention is essential to ensure that your result is maintained. A removable or bonded retainer must be used indefinitely and if teeth shift significantly, braces are needed to move them back. There would be a charge associated with this. It is important that you notify us right away if you think you are experiencing any shifting. When the shifting is minor, it can oftentimes be addressed without the need for braces.

If you notice any change to the position of your teeth, contact our office immediately and wear your removable retainers (if available) until you are able to be seen.

It is your responsibility to understand these details. We want to help ensure that your new smile lasts for the rest of your life but you need to understand your options and your role within the process. If teeth relapse more than just a small amount, braces are oftentimes needed to bring the teeth back into position. There would be a charge associated with this. We want to help you avoid this.

*Any breakage, cracks, defects and fractures in the prosthesis due to a fabrication defect will be replaced at no charge to the patient for a period up to one (1) year after the initial delivery.*